

SW Flex



REVERSE COMMUTE
SERVING:
SOUTHDALE
BEST BUY HEADQUARTERS
NORMANDALE COMMUNITY COLLEGE
GOLDEN TRIANGLE
EDEN PRAIRIE
CHANHASSEN
CHASKA
& MORE

SW Flex serves locations in select areas of Chaska, Chanhassen, Eden Prairie, Edina, Richfield, and Bloomington. It drops off and picks up at any location along the set route or within its zones (see other side). Request a pick-up or drop-off at a non-scheduled location within SW Flex's zones by direct request to your driver, calling 952-797-7463, online at swprime.org, or by using the SW Transit app. Same day requests only.

How To Pay The Fare

- Before 3pm: Pay when you board the bus.
After 3pm: Pay when you get off the bus.
- Metro App and Go-To Card: Touch your smart phone or card to the blue reader. A transfer is embedded.
- Cash: Put bills, coins or tokens in the farebox. Pay exact fare. Change is not available.
- SuperSaver Cards, 31-Day Passes, and Stored Value Cards: Insert your card into the farebox reader. A transfer is embedded in the stored value card.
- SouthWest Transit will not accept checks or credit cards as fare payment on the bus.
- A 75¢ surcharge applies to transfers from local to express service.

FARES	NON-PEAK	PEAK
Adults (13-64)	\$2.50	\$3.25
Seniors (65+), Youth (6-12)	\$1.00	\$3.25
Children (5 and under) when accompanied by paying adult, limit 3	Free	Free
Persons with Disabilities	\$1.00	\$1.00
Disabled Veterans with Dept of Veterans Affairs ID showing "Service Connected" or "SC"	Free	Free

Reduced Fares

- Persons with disabilities ride for \$1 at all times. To qualify for the "persons with disabilities" reduced fares, show your Metro Mobility card, transfer, or a Minnesota Driver's License/State ID with an "A" or "L" endorsement. For information on certification, call 612-349-7415. NOTE: All SouthWest Transit buses are ADA accessible.
- Please tell the driver BEFORE YOU PAY YOUR FARE if you qualify for a reduced fare.

- Children ages 5 and under ride for FREE with paid adult or senior fare (limit 3).

Discount Cards

- Purchase and refill Go-To Cards at SouthWest Station, Metro Transit Stores or online at www.metrotransit.org.
- Purchase Stored Value and 31-Day Pass cards at Metro Transit Stores and various retail outlets. Call 612-373-3333 for locations.
- MetroPass cards may be purchased from participating employers.
- U-Pass cards may be purchased at U of M Parking & Transportation Services or online at <http://buspass.umn.edu>.
- College Pass cards may be purchased from participating colleges.

Transfers

- Transfers let you use an unlimited number of buses in any direction for 2 1/2 hours.
- If you paid your fare in cash, ask the driver for a transfer slip.
- If transferring from SW Flex to Prime, request a paper transfer.
- If transferring from Prime to SW Flex, flash Go-To card on the Prime vehicle then pay on the SW Flex bus.
- A transfer slip is NOT needed when using a Metro App Go-To Card, MetroPass or U-Pass. Transfers are automatically encoded.
- A 75¢ surcharge applies to transfers from local to express service.
- Transfers to higher fare routes: transfer value + cash = fare.
- Transfer for free from any SW Transit express or SW Flex bus to SW Prime to ride to anywhere in Eden Prairie, Chanhassen, Chaska, Victoria, or Carver.

Service Days & Holidays

- Monday through Friday except on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.
- Service on days before and after holidays may be limited. Passengers will be notified in advance.

Cell Phones

- Cell phone calls are a distraction to the driver and other riders.
- The Rider Committee has designated the highway portion of any trip as a "Quiet Zone." Please refrain from making or receiving calls once the bus has entered the highway.
- Drivers will make announcements as a reminder of this program.

Bikes, Food & Music

- Bike racks are available at most Park & Ride locations. Buses are equipped with bike racks. Ask your driver how to load your bike.
- No eating on buses. Beverages are allowed in covered containers.
- No loud music allowed on buses. Use headphones.

SW Prime

Use SW Prime to get to East Creek Station, Chanhassen Transit Station, or SouthWest Station and transfer to any SW Transit express or SW Flex bus for free. Or transfer for free from any SW Transit express or SW Flex bus to SW Prime to ride to anywhere in Eden Prairie, Chanhassen, Chaska, Victoria, or Carver.

Stay Informed

Be sure you receive up-to-date information:

- www.swtransit.org
- Rider Alerts — sign up at www.swtransit.org
- Facebook
- Twitter
- Postings at P&R locations and on buses
- Access schedules and NexTrip information on our mobile site at mobile.swtransit.org

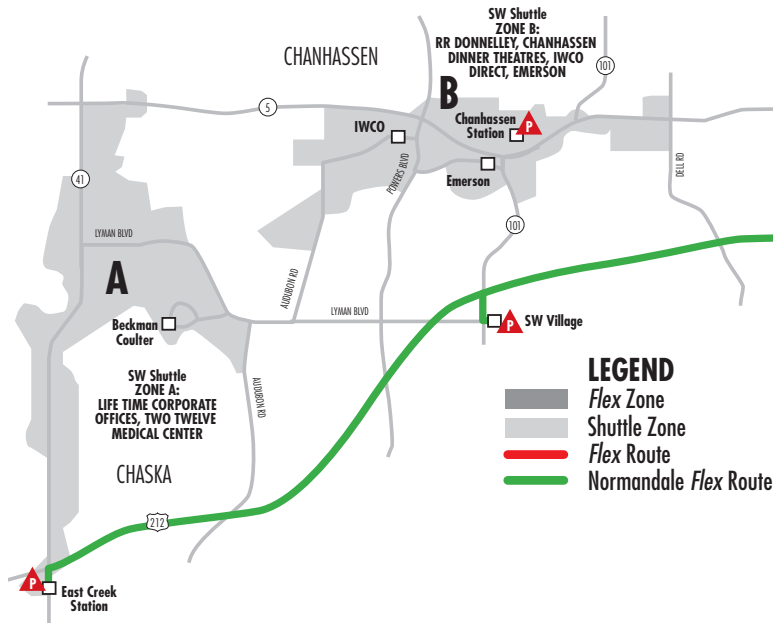
Contact Information

SW Flex non-scheduled locations	952-797-7463
SouthWest Transit Customer Service	952-949-2BUS (2287)
SW Prime	952-SW-PRIME (952-797-7463)
Internet	www.swtransit.org
Email	customerservice@swtransit.org
Fax	952-974-7994
Mailing Address	14405 W. 62nd St Eden Prairie, MN 55346
Regional Transit Info	612-373-3333
Lost & Found	952-949-2BUS (2287)
MN Relay Service	800-627-3529
Metro Mobility	612-332-7161

Commitment to Fairness – SouthWest Transit pledges that you will have access to all SouthWest Transit programs, services and benefits without regard to race, color, national origin, sex, age, disability or socioeconomic status. See www.swtransit.org for details.

SW Flex

Flex	Serves SW Flex Zones 1-4
Downtown Flex	Serves downtown Minneapolis and SW Flex Zones 1-4
Normandale Flex	Serves East Creek Station, SouthWest Village, SouthWest Station, Best Buy HQ, and Normandale Community College
Normandale Shuttle	Serves SouthWest Station, Normandale Community College, and SW Flex Zones 1-4
Optum Shuttle	Connects with Flex at Optum Campus and serves SW Shuttle Zones A-C



Pick-up and drop-off times may be up to 15 minutes late depending on route deviations. Please be ready to board the bus at the scheduled times.

Request a pick-up or drop-off at a non-scheduled location within SW Flex's zones by direct request to your driver, calling 952-797-7463, online at swprime.org, or by using the SW Transit app. Same day requests only.

LEGEND
 Flex Zone
 Shuttle Zone
 Flex Route
 Normandale Flex Route

SW Flex Routes MORNING	Gateway Ramp	Marquette & 8th	Southdale	Optum Campus (w/ 62 st.)	Flying Cloud Dr @ Shady Oak Rd	W 76th St & Washington Ave	Eden Prairie Library	SouthWest Station	Normandale	Southdale
Downtown Flex	AM 5:37	AM 5:43	AM 6:05	AM 6:16	AM 6:19	AM 6:26	AM 6:34	AM 6:39	AM 6:56	AM 7:13
Optum Shuttle				6:16						
Downtown Flex	6:25	6:32	6:57	7:11	7:15	7:22	7:32	7:39	7:56	8:13
Optum Shuttle				7:11						

SW Flex Routes AFTERNOON	Southdale	Normandale	SouthWest Station	Eden Prairie Library	W 76th St & Washington Ave	Flying Cloud Dr @ Shady Oak Rd	Optum Campus (w/ 62 st.)	Southdale	Washington Ave & 4th Ave. (Gateway)
Flex	PM 2:46	PM 3:05	PM 3:25	PM 3:32	PM 3:44	PM 3:52	PM 3:56	PM 4:13	
Optum Shuttle							4:40		
Downtown Flex	3:28	3:47	4:09	4:18	4:28	4:36	4:40	4:56	5:38
Optum Shuttle							5:37		
Downtown Flex	4:23	4:38	5:06	5:16	5:25	5:33	5:37	5:54	6:31

GRAY INDICATES TIMES WHEN PEAK FARES APPLY

Optum Shuttles serve gray zones A, B, and C and connect with SW Flex Routes at Optum in zone 1. Morning riders, tell driver your drop-off location. Afternoon riders, call 952-797-7463 by 3:30pm or 4:30pm to schedule a pick-up location to connect at Optum at 4:40pm or 5:37pm.

Normandale Shuttle Riders If wishing to be picked up in SW Flex Zones 1-4, please call 952-797-7463 one hour prior to desired pick up.

Normandale Community College Services MORNING	East Creek Station	SouthWest Village	SouthWest Station	Best Buy HQ	77th St & Meridian Crossings	Normandale Community College
M-F, EFF 01.07.19						
Normandale Flex	AM 7:22	AM 7:32	AM 7:44	AM 8:00	AM 8:02	AM 8:17
Normandale Shuttle				8:30		8:49
Normandale Shuttle				10:30		10:49

Normandale Community College Services AFTERNOON	Normandale Community College	77th St & Meridian Crossings	Best Buy HQ	SouthWest Station	SouthWest Village	East Creek Station
M-F, EFF 01.07.19						
Normandale Shuttle	PM 1:15					PM 1:35
Normandale Shuttle	2:30					2:50
Normandale Flex	4:21	4:40	4:42	5:09	5:19	5:29