



# Rider Notice

Issued: 12/1/2020

## ATTENTION ALL PRIME RIDERS

### NEW CAPACITY LIMITATIONS FOR SOUTHWEST PRIME

Effective December 1, 2020 SouthWest Prime is implementing these capacity restrictions to help minimize interactions between passengers, drivers, and vehicles.

- **1 passenger trips:** If you reserve a ride for just yourself, a driver will pick you up from your location and take you directly to your destination.
- **Group trips:** For reservations of more than 1 passenger, a maximum number of 2 passengers is allowed per trip provided the other passenger is in your household or in your social circle that you are consistently in contact with.

**Note: Call 952-797-7463 to let SouthWest Prime know that you will be travelling with an additional person so we can send you a large van that allows for social distancing.**

Thank you for your patience as we all work together during this challenging time to maintain a healthy environment aboard our buses. Safety is our number-one priority so please continue to do your part by following these simple steps:

- **Keep at least six feet away from drivers.**
- **Put your face covering on before you board and wear it during your entire trip.**
- **Practice frequent handwashing and use hand sanitizers.**